

NEW RULES & REGULATIONS

The Arizona Corporation Commission (ACC) approved on November 25th, 2008, a revised set of Rules and Regulations that govern how Tucson Electric Power (TEP) does business. The new rules took effect December 1, 2008, and it is important that you know how the changes will impact your projects.

NEW POLICY — SERVICE LINES AND ESTABLISHMENTS

- When establishing new single-phase or three-phase service, the standard Secondary Service Charge is \$640.
- All Secondary Service Charges are payable prior to TEP scheduling the establishment of service, and are nonrefundable.

NEW POLICY — LINE EXTENSIONS

- TEP will begin charging for the entire length of a line extension (previously, the first 500 feet was free of charge).
- Single-phase line extensions will be billed at a rate of \$18.00 per foot.
- Three-phase line extensions will be billed at a rate of \$64.50 per foot. An additional transformer charge will be assessed if a new transformer is required to provide service. The additional charge is \$6,956.00 for transformers 500 kVA and under, and \$16,275.00 for transformers over 500 kVA.
- Overhead feeder extensions will be billed at \$36.00 per foot.
- Underground feeder extensions will be billed at \$51.00 per foot. An additional \$20,500.00 PME charge will be assessed per PME.
- All line extension charges are payable at the time that the line extension agreement is executed, and are nonrefundable.

Other charges may apply, based on project requirements.

PAYMENT OPTIONS

Personal Check/Money Order (no cash)

1. Call the Contracts Coordinator at 520-918-8264, your Field Technician or Designer to allow access through our security gates.
2. Go to the Design Build Office at 4350 E. Irvington Road and drop off your payment. This is the fastest payment option.

Credit Card or Debit Card

1. Visit tep.com and click on the "Payment Options" Quicklink or call 1-800-650-9138. You will need the TEP account number listed on the bill and the dollar amount. Write down your confirmation number after you've made your credit/debit card payment.
 2. Once payment is made, call the Contracts Coordinator (520-918-8264) with the confirmation number.
- KUBRA is the company that processes credit/debit card payments for TEP. KUBRA charges a processing fee of \$3.95 for every \$250.00. If the bill is \$251.00, you will be charged a \$7.90 transaction fee. The KUBRA charge for the \$640.00 Secondary Service charge is \$11.85.
 - It takes about 24 hours for KUBRA to receive billing information from TEP. Until KUBRA receives that information, they will not be able to process your payment.

Mail

1. Mail check or money order to: Tucson Electric Power, P.O. Box 711, Attn: Contracts Coordinator, DB102, Tucson, AZ 85702.

Contracts Coordinator
520-918-8264
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